



VALID FROM SEPTEMBER 1, 2026

Please consult the rate sheet for specific inclusions/exclusions.

EXTRAS		DESCRIPTION	VALUE	
SUPPLEMENTS	Circulation	Applied per rental day on all rentals - Included in the rate.	1,30 € p/day	
	Airport Drop-off and Pick-up Surcharge	Applied to each rental that includes the Airport station.	23,40 € p/rent	
	Maritime Terminal Drop-off and Pick-up Surcharge	Applicable to all rentals starting and ending at ferry terminals (Horta, Velas São Jorge, Madalena Pico).	11,70 € p/rent	
	Maritime Ports	Applicable to all rentals starting and ending at seaports where there is no service desk (Santa Maria, Terceira, São Roque-Pico, Flores).	Pick-Up 40,00 € p/rent	Drop-off 40,00 € p/rent
	Personalized Delivery and Collection Surcharge	Applicable to all rentals starting at hotels, accommodations, etc. Upon request and subject to availability.	30,00 € p/rent	30,00 € p/rent
	One Way	Applicable to all rentals returned to a location other than the pick-up location.	11,70 € p/rent	
	Inter-Island Vehicle Transport	Subject to prior consultation with the Reservations Department.	Upon request	
SERVICES	Supply	Applied when the vehicle is not returned with the tank properly refilled. The cost of the missing fuel is added to the service fee.	20,00 € p/fuel deposit	
	Assistance Call-Out	Applies to incidents resulting from customer negligence or liability, specifically: breakdowns caused by using the wrong fuel, running out of fuel, loss, damage, or breakage of keys, leaving keys inside the vehicle, flat tires, a dead battery, among others.	40,00 € p/displacement	
	Fuel Tank Cleaning	Cost applicable in the event of a fuel change.	100,00 € p/cleaning	
	Special Vehicle Cleaning	Additional cost applicable whenever standard cleaning is insufficient. Includes washing of the chassis, upholstery, floor mats, and other vehicle components.	100,00 € p/cleaning	
	Administrative Cost	Cost applicable whenever documents are sent.	40,00 € p/file	
	Vehicle Documentation Loss Supplement	Fee applicable whenever vehicle documentation is lost.	40,00 € for the issuance of documents	
	Traffic Violation Processing	Cost to be applied whenever there are violations of the Highway Code.	40,00 €	
	Damage/Accident Management	Cost to be applied for damages, regardless of liability.	75,00 €	
	After-Hours Surcharge	Applied when a rental agreement begins or ends outside the rental station's normal operating hours.	35,00 € for the first hour + 15,00 € for each additional hour (before or after).	
	Non-cancellation of reservations 48h	Applicable to all customers who do not cancel or modify the reservation at least 48 hours before the start of the rental.	1-Day Rental	
INSURANCE AND ADDITIONAL COVERAGE & PROTECTION	No-Show	Applicable to all customers who fail to appear and/or do not commence the rental within 24 hours following the reserved time.	TOTAL RESERVATION AMOUNT	
	Civil Liability Insurance	Covers property damage and bodily injury caused to third parties.	€ 1,30 € p/day (always included)	
	Maximum Damage and Theft Excess included in the base rental terms	Maximum deductible amount applicable in the event of damage to and/or total or partial theft of the rented vehicle. The maximum deductible also applies in cases of negligence or willful breach of the rental agreement terms and conditions, as well as in cases of fire and damage resulting from acts of vandalism. It covers property damage and bodily injury caused to third parties.	A / B / C	17 500,00 €
			D / I / M / S3	22 500,00 €
			P / Q / S / S1	27 500,00 €
			F / Q1 / M1	32 500,00 €
			L / N / U1 / Z	37 500,00 €
			H / H1 / W / W1	42 500,00 €
			V / K / K1 / Q2 / V1	50 000,00 €
			N1 / Y / Z1 / N2	60 000,00 €
			G / O / S2	100 000,00 €
	Collision Damage Waiver (CDW)	Limits the customer's liability to the mandatory deductible amount in the event of a collision or vehicle damage. Exclusions: theft or robbery; damage to windows, headlights, rearview mirrors, rims, and tires; as well as damage to the vehicle's undercarriage, fuel, fluids, and wear-and-tear parts. In the event of negligence or willful non-compliance with the terms and conditions of the rental agreement, the customer shall be liable for the full cost of damages resulting from a collision or rollover, up to the maximum deductible amount.	A / B	13,20 € p/day
			C / I / S3	16,20 € p/day
			D / M / P / Q / S / S1	21,10 € p/day
			F / Q1 / M1	22,15 € p/day
			L / N / U1 / Z	23,20 € p/day
			H / H1 / W / W1	25,50 € p/day
			V / K / K1 / Q2 / V1	27,85 € p/day
			N1 / Y / Z1 / N2	35,00 € p/day
			G / O / S2	40,00 € p/day
	Theft Coverage (TP)	Limits the customer's liability to the mandatory deductible amount in the event of total or partial theft of the vehicle. Excludes: fuel, fluids, and wear-and-tear parts. In the event of negligence or willful non-compliance with the terms and conditions of the rental agreement, the customer shall be liable for the theft of the vehicle up to the maximum deductible amount.	A / B	6,00 € p/day
			C / I / S3	8,10 € p/day
			D / M / P / Q / S / S1	10,60 € p/day
			F / Q1 / M1	11,15 € p/day
			L / N / U1 / Z	11,65 € p/day
			H / H1 / W / W1	12,80 € p/day
			V / K / K1 / Q2 / V1	18,00 € p/day
			N1 / Y / Z1 / N2	18,00 € p/day
			G / O / S2	19,60 € p/day
	Deductible for Damage and Theft (CDW/TP)	Excess amount applicable in the event of damage to, or total or partial theft of, the rented vehicle. Exclusions: damage to windows, headlights, rearview mirrors, rims, and tires; damage to the vehicle's undercarriage; as well as fuel, fluids, and wear-and-tear parts. In the event of negligence or willful non-compliance with the terms and conditions of the rental agreement, the customer shall be liable for total or partial theft of the vehicle, fire, and damage resulting from acts of vandalism, up to the maximum excess amount.	A / B	1 200,00 €
			C / I / S3	1 300,00 €
			D / M / P / Q / S / S1	1 500,00 €
			F / Q1 / M1	1 600,00 €
			L / N / U1 / Z	1 900,00 €
			H / H1 / W / W1	3 900,00 €
			V / K / K1 / Q2 / V1	4 200,00 €
			N1 / Y / Z1 / N2	4 200,00 €
			G / O / S2	7 500,00 €

VAT included at the current rate of 16%. Prices, conditions, and VAT may vary throughout the year without prior notice.



VALID FROM SEPTEMBER 1, 2026		Please consult the rate sheet for specific inclusions/exclusions.		
EXTRAS		DESCRIPTION	VALUE	
INSURANCE AND ADDITIONAL COVERAGE & PROTECTION	Partial Coverage (CDW and TP required)	Reduces the customer's liability to the partial deductible amount in the event of damage to the vehicle or its components. Excludes: theft or robbery; damage to windows, headlights, rearview mirrors, rims, and tires; damage to the vehicle's undercarriage; as well as fuel, fluids, and wear-and-tear parts. In the event of negligence or willful non-compliance with the terms and conditions of the rental agreement, the customer shall be liable for damages resulting from collision or rollover, as well as for total or partial theft of the vehicle, fire, and damage caused by acts of vandalism, up to the maximum deductible amount.	A / B	12,00 € p/day
			C / I / S3	13,00 € p/day
			D / M / P / Q / S / S1	15,00 € p/day
			F / Q1 / M1	16,00 € p/day
			L / N / U1 / Z	19,00 € p/day
			H / H1 / W / W1	21,00 € p/day
			V / K / K1 / V1	23,00 € p/day
			N1 / Y / Z1	25,00 € p/day
	G / O / S2	25,00 € p/day		
	Partial Coverage Deductible	Partial deductible amount applicable in the event of damage to the rented vehicle. Exclusions: theft or robbery; damage to windows, headlights, rearview mirrors, rims, and tires; damage to the vehicle's undercarriage; as well as fuel, fluids, and wear-and-tear parts. In the event of negligence or willful breach of the rental agreement terms and conditions, the customer shall be liable for damages resulting from collision or rollover, as well as for total or partial theft of the vehicle, fire, and damage caused by acts of vandalism, up to the maximum deductible amount.	A / B	400,00 €
			C / I / S3	450,00 €
			D / M / P / Q / S / S1	600,00 €
			F / Q1 / M1	600,00 €
			L / N / U1 / Z	800,00 €
			H / H1 / W / W1	900,00 €
			V / K / K1 / Q2 / V1	1 400,00 €
			N1 / Y / Z1 / N2	1 600,00 €
	G / O / S2	3 750,00 €		
	Glass, Headlight, Wheel, and Tire Coverage (WWI) (CDW and TP required)	Exempts the driver(s) from liability for damage to the windshield, side or rear windows, lenses (reflectors), headlights, rearview mirrors, rims, and tires occurring under normal vehicle usage conditions, except in cases of misuse.	A / B	10,00 € p/day
			C / I / S3	11,00 € p/day
			D / M / P / Q / S / S1	12,60 € p/day
			F / Q1 / M1	13,00 € p/day
			L / N / U1 / Z	15,00 € p/day
			H / H1 / W / W1	16,60 € p/day
			V / K / K1 / V1	18,10 € p/day
			N1 / Y / Z1	19,90 € p/day
	G / O / S2	N/A		
	Super CDW (SCDW) Deductible Reduction (Requires CDW and TP)	Allows the deductible to be reduced to zero in the event of damage or collision. Exclusions: theft or robbery; damage to windows, headlights, rims, and tires; damage to the vehicle's undercarriage; as well as fuel, functional fluids, and other consumables, including wear-and-tear parts. In the event of negligence or willful non-compliance with the terms of the rental agreement, the customer shall be liable for damages resulting from collision or rollover, as well as for total or partial theft of the vehicle, fire, and damage caused by acts of vandalism, up to the maximum deductible amount.	A / B	19,70 € p/day
			C / I / S3	20,40 € p/day
			D / M / P / Q / S / S1	21,90 € p/day
			F / Q1 / M1	22,40 € p/day
			L / N / U1 / Z	23,00 € p/day
			H / H1 / W / W1	25,00 € p/day
			V / K / K1 / Q2 / V1	30,00 € p/day
			N1 / Y / Z1 / N2	31,00 € p/day
	G / O / S2	N/A		
	Super TP (STP) Deductible Reduction (Requires SCDW+CDW+TP+WWI)	Reduces the deductible to zero in the event of total or partial theft of the vehicle. Excludes: fuel and functional fluids. In the event of negligence or willful non-compliance with the terms of the rental agreement, the customer shall be liable for the total or partial theft of the vehicle up to the maximum deductible amount.	A / B	9,30 € p/day
			C / I / S3	12,30 € p/day
			D / M / P / Q / S / S1	13,50 € p/day
			F / Q1 / M1	13,50 € p/day
			L / N / U1 / Z	13,50 € p/day
			H / H1 / W / W1	18,00 € p/day
			V / K / K1 / Q2 / V1	18,00 € p/day
			N1 / Y / Z1 / N2	18,00 € p/day
	G / O / S2	N/A		
	Security deposit	Security deposit amount to cover fuel shortages, fines, additional rental days, and other costs for which the customer is liable—including situations not covered by purchased additional insurance or coverage—in accordance with the rental terms and conditions. Return of the security deposit: upon conclusion of the rental, provided there are no outstanding charges.	A / B	200,00 €
			C	225,00 €
			D / F / I / P /	300,00 €
			L / S / S1 / S3 /	400,00 €
			M / M1 / N / V / Q / Q1 / U1 / L / Z	450,00 €
			K / H / W / K1 / H1 / W1	700,00 €
			N1 / Y / Z1 / N2 / Q2 / V1	800,00 €
			G / O / S2	N/A
P.A.I. Personal Assistance Coverage (Driver)	Access to personalized medical and hospital care for the driver.	6,00 € p/day		
OTHER EXTRAS	Travel Assistance – EXTRA	Exempts the customer from costs associated with breakdowns or incidents resulting from their own negligence or liability, specifically: use of the wrong fuel, running out of fuel, loss or damage of keys, leaving keys inside the vehicle, flat tires, and a dead battery.	7,50 € p/day	
	Baby Seat/Child Seat	Its use is mandatory for transporting all passengers under the age of 12 and/or shorter than 135 cm. (Installation not included)	6,55 € p/day, up to a maximum of 65,50 € p/rental	
	Additional Driver	Limited to a maximum of two additional drivers in addition to the main driver. For insurance coverage purposes, all drivers must be duly identified in the rental agreement.	29,50 € p/additional driver	
	Young Driver	Drivers aged 21 and under.	3,00 € p/day, up to a maximum of 30,00 € p/rent	
	NVS	Vehicle-integrated GPS navigation system (Connection and/or mobile data not guaranteed)	9,95 € p/day , up to a maximum of 99,50 € p/rent	
	Fuel Storage Tank (Fuel Express)	Please inquire about our service for purchasing a single fuel tank.	70,00 € a 150,00 € (depending on vehicle category)	
	EZFuel	Applicable to rental contracts covering a distance of less than 100 km, unless a fuel receipt is presented.	12,00 €	
	GREEN PASS - Express Pickup Service	Fast and Priority Pickup Service. (Exclusive to Ponta Delgada Airport)	35,00 € p/rent	
NOTES	Minimum Driver Age	18 years		
	Minimum Driving Experience	1 year		

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