

VALID FROM 19 DECEMBER 2018		- PLEASE CONFIRM IN YOUR CONTRACTED RATE SHEET FOR SPECIFIC TERMS & CONDITIONS/INCLUSION		
EXTRAS		DESCRIPTION	VALUE	
SERVICE SUPPLEMENTS	Road Service Charge	Applied daily rental on all rentals.	€1,30/day until maximum €19,50/rental	
	Airport Surcharge	Applied in all rental starts at airports.	€ 23,40/rental	
	Airport Drop Off Charge	Applied in all rental returned at airports whose rent has not been initiated in airport.	€ 11,70/rental	
	Harbour Surcharge	Applied in all rental starts or drop off at harbour.	Stª Maria; Terceira; Pico - São Roque; Flores; €25,45/Rental	
	Piers & Gares Surcharge	Applied in all rental starts or drop off at piers and gares.	São Jorge - Cais; Faial - Horta Gare; Pico - Madalena Gare; € 11,70/Rental	
	Movement of vehicles Inter-Islands	Contact Reservation Department.	UNDER CONSULTATION	
	Delivery & Collection	Applied if Deliveries & Collections are outside of Ilha Verde stations until the area of 3 kms free.	€ 25,45	
	Outside Operating Hours	Applied as a rental contract if started or finished is outside operating hours.	€ 31,65 / by Hour	
	Supplement Refuelling Service	Applied when the car is not return with a full tank.	€ 18,00	
	Tank Cleaning Services	Applied in case of fuel change.	€ 88,50	
	Optional Interior and Exterior Car Cleaning Service	Cost to be applied if the vehicle is not returned in the cleaning state identical to the one at the time of pick-up.	€ 10,00	
	Special Vehicle Cleaning	Applied if cleaning is not enough. Cleaning chassis, upholstery, carpets, others.	€ 88,50	
	Loss of Vehicle Documentation	Applied whenever there is loss of vehicle documentation.	€ 29,50	
	Administrative fee Road Code Violations	Applied whenever there are Road Code violations.	€ 35,40	
	For Accident Management	Applied for incident and regardless of customer's responsibility on the accident.	€ 59,00	
	For Non Cancellation Fee	Client who do not cancel prior the allocated rental pick up time, or do not turn up 24 hours thereafter.	€ 59,00	
COVER & SUPPLEMENTARY PROTECTIONS	Maximum Excess	Maximum value in case of vehicle damages and or theft.	A/B	€ 12 300,00
			C	€ 13 800,00
			D/F/R	€ 18 100,00
			I/P	€ 18 100,00
			E/J/L/S	€ 25 000,00
			Q/T/U/U1	€ 24 000,00
			G/H/K/V/W	€ 40 000,00
			H1/K1	€ 45 000,00
	Collision Damages Waiver (CDW Insurance)	Allows to reduce to the value of the mandatory deductible in case of collision. Amount per day. (If you find negligence or willful violation of the terms and conditions mentioned in the rental agreement, the customer will be liable for damage caused by collision and overturning in the vehicle.)	N1	€ 45 000,00
			A/B	€ 13,20/day
			C	€ 16,20/day
			D/F/R	€ 21,10/day
			I/P	€ 22,15/day
			E/J/L/S	€ 23,20/day
			Q/T/U/U1	€ 25,50/day
			G/H/K/V/W	€ 27,85/day
	Theft Protection (TP Insurance)	Allows to reduce to the amount of the mandatory franchise in case of theft. Amount per day. (If you find negligence or willful violation of the terms and conditions mentioned in the rental agreement, the customer will be responsible for the total or partial theft of the vehicle.)	H1/K1	€ 28,00/day
			N1	€ 28,00/day
			A/B	€ 6,00/day
			C	€ 8,10/day
			D/F/R	€ 10,60/day
			I/P	€ 11,15/day
			E/J/L/S	€ 11,65/day
			Q/T/U/U1	€ 12,80/day
	Minimal Damage and Theft Excess CDW / TP	Amount of the minimum allowance in case of damage or theft by rented vehicle. (If negligent or deliberate breach of the terms and conditions mentioned in the rental agreement is found, the customer will be liable for the total or partial theft of the vehicle, fire and damage caused by acts of vandalism.)	G/H/K/V/W	€ 14,00/day
			H1/K1	€ 14,00/day
			N1	€ 14,00/day
			A/B	€ 1 200,00
			C	€ 1 300,00
			D/F/R	€ 1 500,00
			I/P	€ 1 600,00
			E/J/L/S	€ 1 900,00
	Partial Coverage	Allows to reduce to the value of the partial deductible in the case damages and or theft of the vehicle or its components. Amount per day.	Q/T/U/U1	€ 2 100,00
			G/H/K/V/W	€ 3 900,00
			H1/K1	€ 4 200,00
			N1	€ 4 200,00
A/B			€ 12,00/day	
C			€ 13,00/day	
D/F/R			€ 15,00/day	
I/P			€ 16,00/day	
VAT Included at 18%				
RATES, CONDITIONS AND VAT BE CHANGE WITHOUT PRIOR NOTICE				

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EXTRAS	DESCRIPTION	VALUE	
COVER & SUPPLEMENTARY PROTECTIONS	Partial Coverage Excess Amount of the partial franchise in case of damage or theft by rented vehicle.	A/B	€ 400,00
		C	€ 450,00
		D/F/R	€ 600,00
		I/P	€ 600,00
		E/J/L/S	€ 800,00
		Q/T/U/U1	€ 900,00
		G/H/K/V/W	€ 1 400,00
		H1/K1	€ 1 600,00
		N1	€ 1 600,00
	Cover for Glasses, Headlights and Tires Exempt the driver(s) for damage to: Front glass, Side or rear windows, lenses (light reflection), headlamps, rear-view mirrors that are part of the vehicle and if damage occurs under normal conditions unless they result from your misuse. Damage to the tires of the vehicle, unless resulting from the improper use of the vehicle.	A/B	€ 10,00/day
		C	€ 11,00/day
		D/F/R	€ 12,60/day
		I/P	€ 13,00/day
		E/J/L/S	€ 15,00/day
		Q/T/U/U1	€ 16,60/day
		G/H/K/V/W	€ 18,10/day
		H1/K1	€ 19,90/day
		N1	NA
	Excess Reduction Super Cdw (SCDW) It allows to reduce to the value of the franchise to ZERO in case of collision or theft. Amount per day.	A/B	€ 19,70/day
		C	€ 20,40/day
		D/F/R	€ 21,90/day
		I/P	€ 22,40/day
		E/J/L/S	€ 23,00/day
		Q/T/U/U1	€ 25,00/day
		G/H/K/V/W	€ 30,00/day
		H1/K1	€ 31,00/day
		N1	NA
	Motor Liability Insurance	Covers material and bodily damages to third parties. € 1,20/day (always included)	
	Travel Assistance-EXTRA	The EXTRA Travel Assistance allows you to avoid having to pay the costs in the event of a malfunction or incident caused by negligence or fault of your own, such as: malfunctions caused by the use of the wrong fuel, exhausting the fuel, losing keys, broken keys, keys inside the vehicle, bore tires, discharged battery. € 5,00/day	
	Coverage Personal Assistance P.A.I. (Driver)	Access to personalized medical and hospital care for driver and occupants. € 5,90/day	
OTHER EXTRAS	Baby Seat / Child Seat	It is mandatory to use it for the transport of all passengers under 12 years of age and with a height of less than 135 cm. € 5,95/day until maximum € 59,50/rental	
	Additional Driver(s)	Amount per rental, maximum of 2 additional drivers to the first. To be covered by the Insurance, drivers must be duly mentioned in the Rental Contract. € 29,50/rental	
	Young driver	Drivers up to 23 years old (inclusive). € 2,60/day until maximum € 26,00/rental	
	Rental Guarantees	For customers with a voucher other than Full Credit, credit or debit card, the value of the deposit / guarantee will correspond to the amounts of the Excess according to insurance and contracted coverage, service supplements and other extras.	
	GPS	Global Position System. € 11,80/day until maximum € 106,20/rental	
	Fuel /Diesel Deposit	Please inquire about our service of purchasing 1 tank of fuel. € 100,00	
	EZFuel	Applies to all rental agreement where less 100 kms has been driven, unless a recent fuel ticket is presented. € 11,50	
	Fast Survey Service	Priority service in Pick Up and Drop Off € 20,00/rental	
NOTES	Minimum Age of Driver	18 years	
	Minimum Driving Experience	1 year	

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Rental Conditions

Rego Costa & Tavares Ida, herein named "lessor", hereby rents to the renter undersigned on page one, herein called "renter", the vehicle described on page one herein called "said vehicle" subject to all terms and conditions on page one and page two of this rental contract. In consideration thereof the renter acknowledges and agrees:

1. That renter will return said vehicle together with all tyres, tools, car documents, accessories and equipment to an Ilha Verde station in the city where said vehicle was rented or as otherwise specified on page one on the date specified on page one, or sooner upon demand of lessor.
2. That renter received said vehicle in good order and condition and acknowledges liability for the cost of all fuel consumed during the rental.
3. That said vehicle should not be operated:
 - A) To transport goods in violation of customs or in any other illegal manner.
 - B) To transport passengers or property in exchange of fees expressed or implied.
 - C) To propel or tow any vehicle or trailer
 - D) In motor sports events
 - E) By any person under the influence of alcohol or drugs, further said vehicle will be operated only by the renter with a minimum age 23 years, possessing a valid driver's license for over one year and be duly qualified through a previous and expressed authorisation of the lessor.
4. That renter expressly acknowledges personal liability to pay lessor on demand:
 - A) A kilometre charge computed at the rate specified for the kilometres covered by said vehicle during the term of this rental (the number of kilometres over which said vehicle should be operated under this contract shall be determined by reading the odometer installed by the manufacturer). If odometer fails the charge shall be made in accordance with the road map distances of the journey travelled.
 - B) Time, collision damage waiver (cdw), personal accident insurance (pai) and miscellaneous charges at the rates specified on page one of this rental contract.
 - C) The amount corresponding to the fee for displacement of the vehicle from any city different from the one in which it was rented, or if said vehicle is left elsewhere without written consent of the lessor. The renter agrees to pay the fee specified on the rate brochure.
 - D) All taxes payable on items (a), (b), and (c), as applicable.
 - E) All fines and judicial costs for parking, traffic or other violations of law, assessed against said vehicle, renter or lessor during the term of this rental contract, except where caused through fault of lessor.
 - F) All judicial and attorney's fees resulting from faulty payments from renter to lessor.
 - G) The cost of repair damages caused by crash, collision or overturning of vehicle, and the stopped days for repair, of not exceeding the maximum damage liability, equivalent to the total value of said vehicle, as specified in the current rate brochure. This liability is for each and every vehicle included in the same rental contract.
 - H) This liability shall be reduced to the payment of the non-waivable excess charge if don't have gross negligence in car used, and the renter has previously purchased the collision damage waiver (cdw), and theft insurance (tp) by means of his signature or initials in the space provided on page one "cdw yes", "tp yes".

- 1) Super c.d.w
 - I) By purchasing super cdw in addition to tp insurance, client's liability in case of accident is reduced to a minimum obligatory deductible as per rates in vigour. Not available for groups m/n/o/q.
 - J) Renters responsibility is for all damage and losses caused to vehicle and lessor when renter violates any conditions of this contract.
 - K) All fees resulting from loss, or dandification of documents, tools and accessories of said vehicle.
5. That renter and any authorised operator, as prescribed in paragraph 3 preceeding participates as an insurer under an automobile insurance policy, a copy of which will be available for inspection by renter at the lessor's headquarters. Said policy contains unlimited coverage against third party liability. Renter is bound by and agrees to the terms and conditions thereof. It is understood by the renter that said policy does not insure renter's liability by reason of death or bodily injury sustained by renter, or renter's liability under the law. Renter agrees further to protect the interest of lessor and lessor's insurance company in case of accident during the term of the rental by:
 - A) Obtaining names and addresses of the parties involved and of witnesses.
 - B) Not admitting liability or guilt.
 - C) Not abandoning said vehicle without adequate provisions for safeguarding and securing same.
 - D) Calling nearest Ilha Verde station by telephone (transfer charge) even in case of slight damage, further giving a detailed report including diagram to the lessor.
 - E) Notifying the police immediately if party's guilt has to be ascertained or if people are injured.
6. That if the renter accepts the terms and conditions of the personal accident insurance (pai), arranged by the lessor with his insurance company for the account of its client, and shall purchase same by signing to initialising the space provided in page one in the box "pai yes", he shall obtain cover for death or permanent disability and medical expenses for the persons travelling in said vehicle according to the terms and conditions of the insurance policy obtainable at the lessor's office.
7. That renter hereby releases the lessor of and from any liability for loss or damage to any property left stored or transported by renter or any other person in or upon said vehicle even after it is returned. Renter further aggress to release lessor of and from any liability regarding complaints and fees deriving from damages or loss.
8. That the lessor undertakes in responding to any request that you submit, within not exceeding 2 days.
9. That the lessor agree to satisfy, timely and diligently all orders/services.
10. That the lessor ensure the services provided are in good condition. May be requested by unicare to submit a proof document that any transaction was made.
11. That lessor whilst taking all precautions and using his best efforts to prevent such happening shall not be liable for mechanical failure of said vehicle or consequential damages. When not in use, renter shall always lock said vehicle.
12. That additions or alterations of the terms and conditions of this agreement shall be null and void unless agreed upon in writing.

13. That this contract is construed in accordance with the laws of the country where this agreement is signed and that both parties agree to submit to the courts of the jurisdiction of the city of Ponta Delgada.
14. The client may change/cancel the reservation without charge, at least 24 hours prior rental be expected to begin. Please note that may be applied to your reservation. You must always use the same communication channel has used for the first reservation. Alternatively you may call the booking centre.
15. Personal damages stated on this contract will be destined to a data base for its computer treatment by Rego Costa e Tavares lda. And in case of contractual failure, by "arac", being the same contract acceded to and rectified when solicited (law nº 10/91)
16. If client choose to pay the on-line booking at the balcony, can be charged a booking fee.
17. If the client choose to make the payment of reservation on-line, may have a discount on the daily rate.